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To Whom it may Concern,

I write you in regard to utility application serial number 10/689,874. I filed this application on <u>a3/3/03</u> as a pro-se inventor. It has now been longer than an year, I have yet to receive a notice to file missing parts for this application. I, and my son Hristo Vachovsky (his reg. no. is 55, 694) have made repeated attempts to call the customer service number. We have received several promises that things will be looked into and that we will get a call back, however neither of us has received a call back.

I am willing and able to complete the application and pay the necessary fees, however I need the notice to file missing parts to ensure that the papers will be correctly processed. Please advise me to the status of the application, and send me a notice to file missing parts, or alternatively tell me what action I should take.

This application was initially erroneously classified as a provisional. I received a notice to file missing parts for a provisional application. I sent a fax to this number asking for the application to be reclassified as a utility application. This was done, and I received a notification and a new application number (the one listed above). However I presume that I must receive a correct (utility) notice to file missing parts in order to ensure that the missing parts are correctly processed. Please advice.

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